

QUALITY POLICY

Duferco Travi e Profilati S.p.A. and its subsidiaries have as their objective the success of the Group through:

- the achievement of economic and financial results able to meet the needs and expectations of stakeholders;
- the consolidation of the position reached on the market, both from a quantitative and qualitative point of view.

The Duferco Group strongly believes that this success depends on its ability to:

- understand the needs and expectations of Customers (current and potential), including requirements that generally remain unspoken;
- regularly provide products that meet these expectations;
- increase customer satisfaction, also in relation to what is offered by the best competition.

The Group Management has identified the Management System, in compliance with UNI EN ISO 9001, as one of the main tools to achieve these results.

The Management is directly engaged in its implementation and maintenance and provides the structure and resources necessary to support and develop it.

The achievement of the objectives defined above is in any case the responsibility of all the staff of the various companies of the Duferco Group Beams and Profiles and therefore involves every Function within the assigned tasks.

In this context, the certifications of System by authoritative and independent bodies is considered a moment of fundamental importance, in order to:

- confirm to the Directorate the validity of the guidelines adopted and their implementing rules;
- provide opportunities for improvement;
- highlight to all interested parties that the Management System complies with the requirements of the reference legislation.

The Management, in collaboration with the Departments concerned, defines quality objectives aimed at improving the performance of the Companies: these objectives are measurable (where applicable) and consistent with the Quality Policy.

The achievement of these objectives entails:

- the manufacture of products meeting contract specifications and market expectations, the continuous improvement of products and production standards, the development of new, more competitive products;
- the repetitiveness and reliability of all business activities, in compliance with the applicable laws;
- the definition and implementation of appropriate improvement activities;
- the involvement and motivation of operational staff, achieved through information and training.

The Quality Policy is disseminated to all staff, displayed on the corporate bulletin boards, and made available to all interested parties on the company website.

DUFERCO TRAVI E PROFILATI S.p.A.

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Iscritta presso Registro Imprese di Brescia 01711290062 | REA (BS) 368566 | C.F. 01711290062 | P.IVA 03386150175 | Cap. Soc. Euro 154.505.000,00 i.v.

Società a socio unico

Soggetta ad attività di direzione e di coordinamento di Duferco Italia Holding Spa, con sede a San Zeno Naviglio (BS), Via Armando Diaz 248 | Cod. Fisc. 06081270636 - Iscritta al Registro delle Imprese di BS nr. 06081270636.
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Azienda certificata ISO 9001:2015

San Zeno Naviglio, 08/02/2021

Il Legale Rappresentante
Franco Monteferrario



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